

October 14, 2016
Announcement 1247

Claims Submitted with a National Provider Identifier (NPI) Associated to More Than One Provider

Some claims may have received edit code 0880 (Multiple IPNs found for NPI) or edit code 0885 (NPI not on file) if more than one provider is associated to the National Provider Identifier (NPI) submitted on the claim or the provider is inactive on the date of service on the claim. Effective with claims processed on or after September 19, 2016, the claims processing system will search for inactive providers if the NPI does not link to an active provider. If all associated NPIs are inactive, the provider who submitted the claim will receive a remittance advice indicating the provider identified to the NPI on the claim is inactive.